



NATIONAL CLAIM FORM - PRIMARY MEDICAL CARE

Sr. No.

SECTION A: MEMBER DETAILS (TO BE FILLED BY THE INSURED)	
Member Name:	Insurance Company/ TPA Name:
Membership /Policy No:	Policy Holder:
Date of Birth: Gender: M F	CPR/Passport Number:
Single Married	Member's Phone Number:
SECTION B: MEDICAL SECTION (TO BE FILLED ONLY BY THE TREATING PHYSICIAN)	
Please Tick : [] Inpatient : [] Outpatient : [] Emergency Case	Provider Name:
Date of Treatment:	Medical Record No :
Pre Existing Condition: RTA	Vital Signs:
Chronic Condition: Work Related Accident	Blood Pressure :
Maternity EDD	Pulse :
Others (please specify):	Temp :
Main Complaint & Presenting Symptoms:	Duration/History of illness:
Clinical Finding and Final Diagnosis: (use ICD codes as appropriate)	
PRE-AUTHORIZATION SECTION (MEDICAL & INVESTIGATION REPORT MUST BE ATTACHED WHERE APPLICABLE)	
Plan of Management/ Treatment Expected Date of Admission: Anticipated Length of Stay:	
Package Deal Code:	ANTICIPATED COST:
Member Declaration	Medical Service Provider Declaration
I the undersigned hereby certify that all statements & information provided concerning identification & the present illness or injury are TRUE. Furthermore, I authorize and request the Hospital to provide my Insurer / TPA with any information they request in connection with any treatment and/or services provided to me and grant them full access to my medical files.	I/We hereby certify that ALL information mentioned herein are correct & that the medical services shown on this form were medically indicated & necessary for the management of this case.
The receipt of this claim form/ other supporting/related documents does not constitute or be deemed to constitute an agreement by the company of the claim and the Company reserves the right to process or reject or require further/additional information in respect of the claim.	Name of Doctor:
Signature:	Signature:
Date:	Stamp & License No. Date:
FOR INSURANCE COMPANY USE ONLY:	
Approved Not Approved	Comments:
Approval No.: Approved Validity:	
Insurance Officer: Signature:	Date: / / CLAIM No.

Complaint procedure: - Customer may access <u>https://www.gulfunion.com.bh/complaints-procedure/</u> for an easy guidance on customer complaints procedures in the event the customer is not satisfied with the services provided by our Company.

Hotline and Pre-authorization contact numbers: 80044367, 66004414, Fax - 17911260 For Approvals Email: info@gemstpa.com, helpdeskdoctor@gemstpa.com